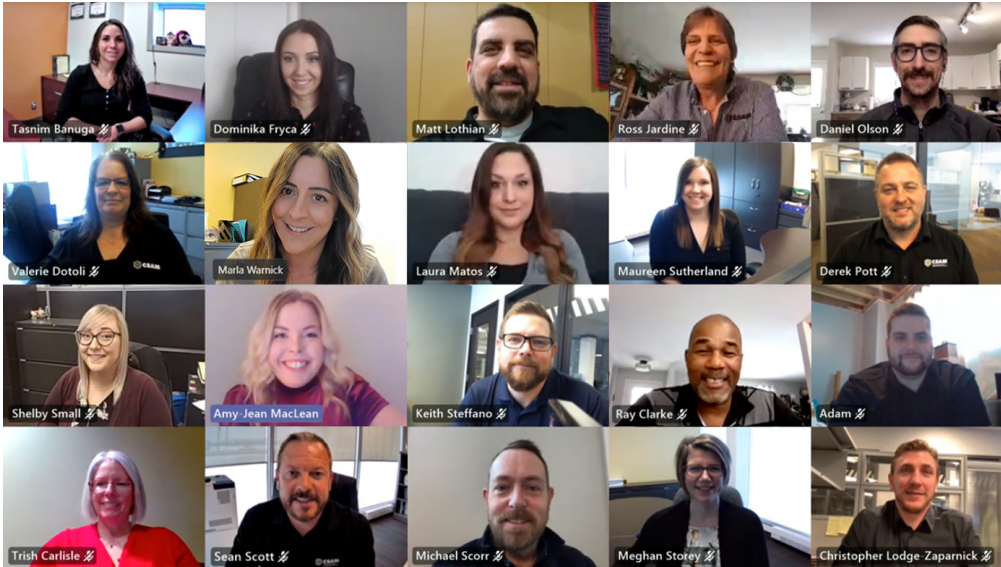


CONSTRUCTION SAFETY ASSOCIATION OF MANITOBA



Adapting and Evolving in a Pandemic

2020 was certainly an unprecedented year — of innovating and adapting to meet the challenges created by the COVID-19 pandemic. The Construction Safety Association of Manitoba (CSAM) worked continuously to provide practical

resources, tools, and information to help Manitobans adjust to the new safety and health protocols that were introduced. This included guidance documents on best site practices, work in occupied spaces, and protocols to follow if an employee tests positive for COVID-19. While public health restrictions limited

our presence on sites, CSAM adapted and evolved, staying connected with members by introducing live, virtual online training. This allowed our instructors to deliver many of our popular classroom courses remotely. CSAM also achieved its goal of creating three new courses and updating 11 existing courses.

To help companies facilitate on-site learning, CSAM created 32 new toolbox talks and added 13 topics to the CSAM App.

CSAM continues to work for our clients, providing exceptional customer service, quality, and value. In 2020, we conducted a client survey to help tailor our services. Our clients identified our top three strengths as our knowledge and expertise, customer service, and products/resources.

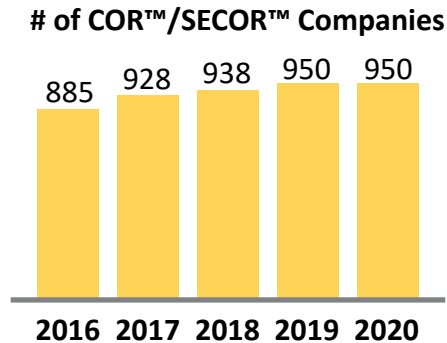
We look forward to serving you — our construction industry — in meeting your needs in navigating the new normal of 2021 and beyond.



CSAM
CONSTRUCTION SAFETY
ASSOCIATION OF MANITOBA

COR™ & SECOR™ CERTIFICATION

 CSAM had a total of
950
 COR™ and SECOR™
Certified companies
in 2020



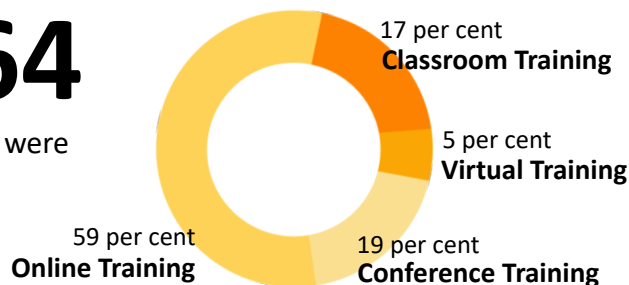
TRAINING

TOP FIVE TRAINING COURSES FOR 2020

| | |
|----------------------------------|------------------|
| Leadership for Safety Excellence | 332 participants |
| Principles of Safety Management | 262 participants |
| Train the Trainer | 227 participants |
| Safety Rep. Awareness | 226 participants |
| Safety Auditor Training | 214 participants |

10,164

training certificates were
issued in 2020



constructionsafety.ca

In 2020, CSAM
reached clients across
many forms of tech:

2354
app users

197,780
website views

7175
email subscribers



Facebook:
1348
followers



Twitter:
1335
followers



LinkedIn:
1101
followers